

Exploring Smart Reliability Centred Maintenance in Property Management

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Key words: Cost management; Professional practice; Standards; Reliability Centred Maintenance, property management, maintenance management, key success factors.

SUMMARY

This research is to explore the effectiveness of smart application of Reliability Centred Maintenance (RCM) in property/maintenance management, supported by Hong Kong practical cases; whilst identifying the key success factors of RCM in this industry. Quantitative approach through predesigned questionnaire survey and qualitative approach via interviews for verifications with major stakeholders in the property management industry will be conducted to project a comprehensive investigation of the RCM issues to cast some lights for future advancements.

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